Orientation for Grid members working in multiple Grid workspaces
Grid members can now see channels from all their workspaces in a unified view.

You no longer need to go to a different workspace or share a channel to work without friction in Slack, saving users and admins time.

When greater focus is needed, conversations & channels in the sidebar can be filtered by:

- Workspace
- Unreads only
- Mentions only
- According to each custom section's preferences
- Internal conversations only
- External conversations including via Slack Connect
Workspace names & custom sections will help provide context and focus

Channels with the same name in different workspaces will show the name of their workspace next to each.

When all workspaces are selected, all custom sections will be visible with their channels from any workspace. Previously this required sharing a channel across workspaces for members to see all their related channels in the same section. Sections would often disappear when switching between workspaces.
When creating a channels, pick the workspace first

When working in the default view you won't often need to think about which workspace you are in.

Channels must still have a workspace to organize, secure and govern them.

When creating new channels, choose the workspace that it is most closely associated with the people and purpose.
New invitations may be received in Slack and accepted from the activity feed.

Next, choose the Grid workspace to which the channel should be connected.
Navigating to org and workspace settings

While workspaces will be less prominent for most users, policies, administration and access controls for workspaces are not changing.
FAQ for all Grid members

Why are we defaulting showing all channels from all workspaces a member has access to?
Our research has shown that most people do not understand the concept of workspaces within a Grid. This results in collaborators in a channel missing important information or timely updates. To get around this they share channels between Grid workspaces, often requiring admin assistance at least once and even many times over the lifecycle of a channel. This makes securing and governing access in Grid even more difficult over time. By letting every user see every channel they have access to by default everyone will be more productive in a more secure and easier to manage Grid.

I have too many channels in my sidebar now, and some I want to hide so I’m not distracted.
We recommend organizing channels in custom sections. Custom sections can be collapsed or set to have unique sorting and view preferences. We’ll have specific onboarding for members of Grid orgs that introduces sidebar customization at launch time.

Is there an option to hide a specific workspace?
We do not plan to offer an option to hide a workspace’s channels. Instead we recommend putting channels in a section and collapsing or adjust the view and sorting preferences.

Will my apps installed on a workspace still work as expected in the new Grid experience?
The underlying architecture of Grid is not changing and workspaces continue to be ways to govern access, security, and compliance for people, channels, external, organizations, and apps.
FAQ for all Grid members

How will I know which workspace I am working in?
You will be able to see workspace info easily in channel details. You’ll also encounter workspace info when taking an action that requires a workspace — eg. creating a channel, inviting a person, accepting an invite, etc.

Will I have to rename my channels with the same name in different workspaces?
No, for any duplicates Slack will always show the workspace name after the channel name.

Will any minimum versions of the apps be required?
For mobile, the minimum version will be 23.08.30 or higher. For desktop we do not currently anticipate a requirement for a minimum version. However we strongly recommend all users update to the latest available desktop app release 4.33.x, expected reach 100% availability on Aug 23rd. Otherwise, users may have a suboptimal experience.