Server Support

Summary
Once a server is part of the SOM computing landscape, the SOM IT Infrastructure team will keep it running and provide support for it. This includes OS support, configuration and maintenance of servers so they are secure and in compliance with Yale University best practices for maintaining a server or service.

Features

- OS Support for servers
- Patch Management
- Virus protection
- Configuration Support

Who can use it?
The service is available to the entire SOM community who has stewardship of a server

How much does it cost?
This service is available at no charge to the Yale School of Management community.

How do I get it?

<need info on how someone would request a consultation Dell, John>

Related Policy and Procedures

- All users of Yale University computing and networking facilities are expected to read and abide by the Information Technology Appropriate Use Policy. For additional information, please familiarize yourself with the Policies and Procedures related to HIPOA Security.

Related Knowledge Articles

- SOM DevOps Standards for Server Configuration
- Windows 2012 Server Setup Guide