How-to "Forget" the YaleSecure Network

Before changing your Yale NetID password, Yale University ITS recommends that you "Forget" the YaleSecure network on any device where your old password may be saved to prevent your account from being locked out. Your Yale NetID may be locked if too many attempts with invalid credentials try to connect to the Yale Network. (YaleSecure). For more information on the process of changing your Yale NetID from Yale University ITS, view the [Change Your Yale Password(s) support article](#).

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### Step-by-step guide

To "forget" the YaleSecure network on various devices:

**Windows 7:**

1. Open Network and Sharing Center.
2. In the Tasks pane, click Manage wireless networks.
3. Right-click YaleSecure from the list, and then click Remove network.
4. In the Manage Wireless Networks - Warning dialog box, click OK.

**Windows 10:**

1. Click the Network icon on the lower right corner of your screen.
2. Choose Network & Internet settings.
3. Click on Wi-Fi from the Settings Window.
4. Click Manage known networks, click to select YaleSecure, click Forget.

**Mac OS (Apple Laptop):**

1. Click the wifi symbol at the top of your screen, and select Open Network Preferences.
2. In the lower-right corner, choose Advanced.
3. Under Preferred Networks select YaleSecure.
4. Click the minus (-) button to forget.
5. Click OK.

**Mac iOS (Apple Phone):**

1. From the home screen, choose Settings.
2. In the settings menu, choose Wi-Fi.
3. Locate YaleSecure and click the blue info symbol next to the name.

**Android:**

1. From the home screen, choose Settings.
2. In the settings menu, choose Wi-Fi.
3. Locate YaleSecure and tap or press and hold it.
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