Canvas Known Issue: Modules Not Visible in App

Summary

Courses at Yale SOM are hosted on Canvas, a learning management system (LMS) supported by Yale University, SOM and the Center for Teaching and Learning. Use this article to learn about the known Canvas issue of Modules not being visible in the Canvas App.

Step-by-step guide

If modules are not visible in the app, try changing the color of the course card. Any TA or Instructor needs to:

1. Login to Canvas https://canvas.yale.edu/
2. Go to the Dashboard
3. Click on the top right Edit icon
4. Select any color other than gray
5. Refresh the browser
6. Exit Canvas app
7. Log back in to Canvas app
8. Check Modules
9. This should solve the issue. As modules are gray by default, if the courses color is gray, the modules won’t be visible.

Help us improve

Your Rating: ★★★★★ Results: ★★★★★ 10 rates

Related articles

Page: Canvas Support Contact Info
Page: Canvas: LTI Tools
Page: Canvas: Requests to be Added to a Course
Page: Canvas: Yale Instances
Page: Canvas: ClassesV2 Archive Conversion to Canvas Friendly URLs