Compromised Accounts

The following are steps performed when a member of the SOM community has an account compromised.

Step-by-step guide

If someone in the SOM community reports that their account or NetID has been compromised, or if central ITS notifies SOM that an account has been compromised due to spamming, ITS recommends the following:

1. Change the compromised account password
2. Change the related security questions
3. Check the email signature that it has not been changed
4. Check your Outlook rules to be sure it contains only ones the user configured

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