Restore Stuck at "Please Wait..." screen

We've had a single occurrence when a Windows 8.1 system with Horizon Rollback installed remained at the "Please wait..." screen and presented an alphanumeric error at the top of the screen. Rebooting the system via CTRL+ALT+Delete or via power button will not resolve this issue. In this instance, restoring to another snapshot or uninstalling rollback from the sub-system presented the same error message and did nothing to resolve. Follow these steps to fix.

1. Find or make a bootable Windows 8.1 disk.
2. Boot to that media from the computer experiencing the problem.
3. Use "Repair this computer" > Troubleshooting > Advanced > Command Prompt
4. In the Command Prompt window enter the following in order:
   -bootrec.exe /fixmbr
   -bootsect.exe /nt60 all /force
   -bootrec.exe /rebuildbcd
5. Restart and Windows should load. If it does not repeat steps 2-3, then use the following commands:
   *Use diskpart to identify the Windows partition and replace "C:" in any of the commands below with the correct drive letter.
   -bootrec.exe /fixmbr
   -bootsect.exe /nt60 all /force
   -attrib -h -s C:\boot\BCD
   -del C:\boot\BCD
   -bcdedit /createstore c:\boot\bcd.temp
   -bcdedit.exe /store c:\boot\bcd.temp /create {bootmgr} /d "Windows Boot Manager"
   -bcdedit.exe /import c:\boot\bcd.temp
   -bcdedit.exe /set {bootmgr} device partition=C:
   -bcdedit.exe /timeout 10
   -attrib -h -s C:\boot\bcd.temp
   -del c:\boot\bcd.temp
   -bcdedit.exe /create /d "Microsoft Windows" /application osloader
   *BCDEDIT will return a GUID for the new entry, copy it; you'll need it for the next commands.
   -bcdedit.exe /set {GUID} device partition=C:
   -bcdedit.exe /set {GUID} osdevice partition=C:
   -bcdedit.exe /set {GUID} path \Windows\system32\winload.exe
   -bcdedit.exe /set {GUID} systemroot \Windows
   -bcdedit.exe /displayorder {GUID}
6. If you used step 5’s additional steps, reboot the computer.
7. You’ll see a rollback error after log on, close it.
8. Uninstall Rollback Rx Professional from Control Panel > Add/Removed Programs.
9. Make any necessary changes to the system.
10. Restart.
11. Reinstall Rollback Rx.
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