Solver password prompt in Excel

When exiting Microsoft Excel, solver prompts for a password. Read this knowledge article for the solution

Information

Hold the Escape key until the solver password prompt goes away.


“This is a bug in Excel (that we cannot fix or change) that can occur when you have both a password-protected VBA add-in, such as the Solver add-in, and a COM add-in, such as Google Desktop or our Risk Solver Platform / Analytic Solver Platform add-in. See for example [link to article].

When you see the Solver password prompt, if you press and hold the ESC key to dismiss the dialog (over and over) it will go away after a few seconds.

There are web pages such as [link to article] that recommend that you go into the Registry and change the COM add-in's LoadBehavior entry from 3 to 2, and this can make the Password prompt go away – but it also means that the COM add-in will not be loaded when you start Excel. So this is not a recommended fix.”

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