Desktop and Laptop Setup and Configuration

Summary

SOM IT will setup and configure your desktop or laptop computer once it has arrived. We will configure it and install the necessary software so that your laptop can be used both on and off-campus, with the suite of standard SOM productivity tools.

Features

- Setup your laptop or desktop out of the box
- Configure your laptop or desktop to work both on and off-campus
- Ensure you have automatic updates setup and enabled
- Ensure you have a disaster recovery solution installed

Who can use it?

All members of the SOM community with a valid ID are able to use this service.

How much does it cost?

This service is available at no charge to the Yale School of Management community.

How do I get it?

You may e-mail somit@yale.edu to request assistance or you may also walk in the SOM IT helpdesk, room L420 in Edward P. Evans Hall to obtain assistance.

Related Policy and Procedures

- All users of Yale University computing and networking facilities are expected to read and abide by the Information Technology Appropriate Use Policy. For additional information, please familiarize yourself with the Policies and Procedures related to HIPAA Security.

Related Knowledge Articles

- BitLocker - No TPM
- BitLocker - TPM
- Connect your computer to an Active Directory domain
- CylanceProtect "Installation Token" requested
- CylanceProtect False Positives
- Disabling USB on Lenovo
- Disabling USB on Mac
- Encryption and Data Classifications
- FileVault
- Lenovo Monitor Blanks on Docking Stations
- Mapping Departmental Shared Drives (Windows)
- System Center Configuration Manager
Troubleshooting BitLocker with TPM

Trusted Platform Module (TPM)

YaleNew Font Manual Installation Guide (Windows)