CardSwipr FAQ

CardSwipr is used on campus to take attendance for classes or events. Here are some Frequently Asked Questions about CardSwipr:

**Information**

1. **What is CardSwipr used for?** CardSwipr is a program that allows users to have their guests log into an application to keep track of attendance.

2. **Are there any network Pre-requisites?** Yes, you must be on campus and logged into YaleSecure wireless.

3. **What if my event is in a public place?** Please ensure that attendance is accompanied by a live person to ensure the hardware/software are working as expected and not left unattended in a public space.

4. **Can I get onsite help?** If you need any assistance at all during attendance taking, contact SOMIT immediately at 203 432 7777 or somit@yale.edu.

5. **Can I reserve my CardSwipr reader in advance?** You may reserve the ID card readers and/or laptop for attendance taking at the Help Desk.

6. **How do I know the card reader is working?** The ID card readers require time to talk to the software. When someone swipes the light turns red while the information is being passed to the software. The light turns green again when the ID card reader is ready to read the next card. Please ensure the light is green in between card swipes.

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