Confluence Insufficient License Error

Summary

Confluence is a team collaboration service that gives you a space to create and share files, checklists, meeting notes, and upload/share documents.

Find below the instructions to provide support for an insufficient license error you could encounter when adding users/groups to Confluence.

Step-by-step guide

If you encounter a problem adding a user to Confluence because of insufficient license:

1. Submit a Service Desk Ticket
2. Assign to Ken or Derek

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