Workaround: Receive Slack Notification via SMS

Unlike HipChat, Slack does not have functionality to send notifications via SMS (text message). Use these steps as a workaround to receive Slack notifications as SMS text messages.

Step-by-step guide

1. Set your Slack Preferences from the desktop app
   a. Tip: Click the workspace name then Preferences
   b. In the Notification section, select Notify me about... Direct messages, mentions & keywords.
   c. Check Notify me about replies in threads I'm following.
   d. Scroll down and select appropriate Do Not Disturb settings.
   e. Check Include a preview of the messages in each notification
   f. Under When I'm not active on desktop, Send notifications to my mobile devices as soon as I'm inactive.
   g. Check Send me email notifications.
   i. Ensure it's set to once every 15 minutes.

2. Log on to your Office 365 e-mail at outlook.com/yale.edu
3. Click the cog wheel in the top right corner, search for rules, then click Inbox rules.

4. Click the plus sign to create a new rule

5. Input settings:
   a. Give your rule a name.
b. Under *When the message arrives, and it matches all of these conditions*, select *It was received from...*

![Image of New inbox rule](image)

- **Select one...**
  - *It was sent or received*
  - *It includes these words*
  - *My name is*
  - *It’s marked with*
  - *It’s*
  - *It’s size is within the specified range...*
  - *It’s received within a specific date span...*
  - *[Apply to all messages]*

- **Received from...**
  - *Sent to...*

- **It was received from...**

  - no-reply@slack.com

  ![Image of Save button](image)

  - **Save**
  - **Cancel**

  - **It was received from...**

  - no-reply@slack.com

  ![Image of Forward, redirect, or send](image)

  - **Forward, redirect, or send**
    - Forward the message to...
    - Forward the message as an attachment to...
    - Redirect the message to...
    - Send a text message to...

c. In *It was received from...* type: no-reply@slack.com then click *Save.*

d. Under *Do all of the following* select *Forward, redirect, or send* then *Send a text message to...*
e. Choose the country, likely United States, and your mobile service provider. Click Next.

f. Enter your mobile number with area code, then click Next.

g. You’ll receive a text message to the mobile number you entered, enter the passcode in the Passcode box. Click Finish.
h. Back on the New inbox rule screen, click OK

New inbox rule

Name
Slack SMS notifications