Windows Prompts to "Activate Windows"

When a message pops up on your Windows Desktop prompting you to “Activate Windows,” follow the steps below to reactivate your SOM license of Windows.

Information

Often we see this message when a laptop or laptop account has been off the Yale network for a long period of time.

Step-by-step guide

If your Windows Desktop prompts to "Activate Windows” complete these steps:

1. Connect your computer to the Yale Network via ethernet cable so that the machine establishes a hard-wired connection.
2. Once connected, login to your laptop as:
   a. “Other user” and use yale\NetID as the username and
   b. your netID password as the password
3. Once logged in, the Activate Windows message should no longer be displaying on your Desktop.
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