Qualtrics Service Owner

Summary

Service owners and how to identify the Yale SOM and Yale University instances of Qualtrics noted below.

Information

There are two instances of Qualtrics available to the YSOM community:

The Yale SOM Instance of Qualtrics

Service Owner

- The Service Owner of the YSOM instance of Qualtrics is Kristen Hammar.

Identifying the YSOM instance of Qualtrics

- The SOM instance of Qualtrics will display Yale SOM branding on the login page or survey pages.
- The URL of YSOM Qualtrics surveys will contain: "https://yale.qualtrics..."

The Yale Instance of Qualtrics

Service Owner

- The Service Owner of the Yale instance of Qualtrics is Yale ITS Help Desk.
- The Brand Administrator for the Yale instance of Qualtrics at Central is Michael Panzo.
- Yale ITS has several ServiceNow KB articles regarding the overarching support of the service.

Identifying the Yale instance of Qualtrics

- The Yale instance of Qualtrics will display Yale University branding on the login page or survey pages.
- The URL of Yale Qualtrics surveys will contain: "https://yalesurvey.qualtrics..."
• Error changing password in Qualtrics
• Error sending Qualtrics Message