Configure Crashplan Client Software

Use this documentation to configure crashplan client software on your computer.

Obtain Software

1. Obtain the Crashplan Client for your operating system Windows or MAC from this location \bass\crashplan_clients\windows_clients
2. In this folder are Windows, MAC and Linux clients.
3. Choose the client for your operating system

Installing the Crashplan Client

After downloading the correct client please go to the folder in which you downloaded the file and launch it by right-clicking and choosing install.

The installation welcome screen will be presented:

Click Next> to continue the installation.

You will be prompted to select the option for just one user, or everyone (all users) to have access to the installation on the computer. Ensure that Everyone is selected by default:
Click Next> to continue the installation.

The default installation directory will be selected on your behalf. We recommend that you do not change this:

Click Next> to continue the installation.

Now that all the settings have been selected you are ready to begin the software installation:
Click **Install** to complete the installation process.

After the install has completed your Crashplan client will launch.

Your NetID will be in the username and for Server Address enter `backup.yale.edu` and click continue.

After clicking continue you will be asked for a password, enter your NetID password.
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