Palisade DecisionTools Info and Known Issues

Palisades known issues by class year and what tools are available in their decision suite.

Information

- Palisade DecisionTools contains the following applications: @Risk, BigPicture, PrecisionTree, TopRank, NeuralTools, StartTools, Evolver, RISKOptimizer
- DecisionTools is a Windows only application that works within Excel 32-bit version.
- Some of the applications require you to open Excel first and then open the application from the Start menu. (PrecisionTree)
- Palisade DecisionTools uses a network license. You must be connected to the Yale Network Wired or WiFi or Yale Off-campus VPN in order for the license to initiate and launch the software successfully.

Known Issues

- Simulations/Models won’t run in Excel.
- Some Excel add-ins conflict. Turn off unused add-ins.

Palisades Decision Tools Suite Version Issues

Class of 2017

- Provided Palisades 6.3 and Office 2013, if either Office was upgraded to Office365 (2016) Palisades 6.3 will not work appropriately and needs to be upgraded to version 7.
- There have also been reports that recent Windows Updates have caused a “runtime error 91 object variable not set” that requires a repair of both Palisades and Office regardless of the version installed.

Class of 2018

- Provided Palisades 7 and Office 2013/2016
- Recent Windows Updates have caused a “runtime error 91 object variable not set” that requires a repair of both Palisades and Office regardless of the version installed.

Class of 2019

- Provided Palisades 7.5.1 and Office 2016.

Class of 2020

- Provided Palisade 7.5.2 and Office 2016.
- The below error may display if Office 64-bit version is installed on the computer. Issue is resolved once Office 64-bit version is uninstalled from computer and Office 32-bit version offered on the Software Downloads Portal page is installed and reattempts installer if applications are not already installed.

Tips

- Read about additional issues with @Risk not displaying in the Excel Ribbon Palisade support article.
- More information can be found on the Palisade website.
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