Windows Prompts to "Activate Windows"

When a message pops up on your Windows Desktop prompting you to "Activate Windows," follow the steps below to reactivate your SOM license of Windows.

Information

Often we see this message when a laptop or laptop account has been off the Yale network for a long period of time.

Step-by-step guide

If your Windows Desktop prompts to "Activate Windows > Go to settings to activate windows," complete these steps:

1. Connect your computer to the Yale Network via ethernet cable so that the machine establishes a hard-wired connection.
2. Once connected, login to your laptop as:
   a. "Other user" and use yale/NetID as the username and
   b. your NetID password as the password
3. Once logged in, the Activate Windows message should no longer be displaying on your Desktop.
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