Eatec/ReServeAnywhere

SOM Dining Staff use both the Eatec and ReServeAnywhere applications. These are the instructions for installing the application.

Step-by-step guide

SOM Dining Staff need applications: Eatec and ReServeAnywhere

Step-by-step guide

ReServeAnywhere

1. Navigate to /\polaris.som.yale.edu\software\Dining_applications\Reserve
2. Run ReServeAnywhereSetup-v3.2.1.4510-ICT-2.3.exe
3. Unique ID: YAD
4. Start the Reserve Application from Desktop you will be prompted to install components for windows, click to install.
5. Once the install is complete launch the Reserve app to verify it is set.

Eatec

1. Turn off UAC (user access control) before installing the Eatec client.
2. UAC (user access control) needs to be set to its' lowest setting and the computer rebooted. Note: Make sure when logging back in that you have admin privileges on the computer
3. After rebooting, navigate to /\Polaris.som.yale.edu\software\Dining_applications\EteacClient 3.5.2360
4. Run Eatecsetup.exe
5. Run Eclientupdate.exe
6. Run the reg file included with this package: Eatec_Mime_Fix_Win7x.64_Combined.reg
7. Copy EatecClient.ini to the EatecClient Directory: Windows 7: C:\Program Files (x86)\EATecClient
8. Set Users group to Modify permissions on C:\Program Files (x86)\EatecClient
9. You should now be able to run our client without any problem. Make sure that the eatcclient.ini in C:\Program Files (x86)\EatecClient is pointed to the correct application server
10. Turn UAC back to default level and reboot system.

Note: When running Eatec for the first time, choose Internet Explorer as the default application.

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