**Solstice Known Issue: Disconnecting Active Users**

**Summary**

Solstice is a wireless display and screen share software. Use this article for information on a known issue of active users sharing a screen another user is attempting to use.

**Information**

If you are initiating a Solstice session and you notice active connections, user “pawn” icons on the application task bar or shared content on the screen, they may be from previous user sessions that neglected to disconnect, or possibly a user(s) connecting to the display by accident.

**Step-by-step guide**

To disconnect other active users from a display you're trying to use:

1. Right-click on the **Solstice** icon in the lower-right of the running Solstice Display Client, and select **Disconnect all users**

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