Workaround: Receive Slack Notification via SMS

Unlike HipChat, Slack does not have functionality to send notifications via SMS (text message). Use these steps as a workaround to receive Slack notifications as SMS text messages.

Step-by-step guide

1. Set your Slack Preferences from the desktop app
   a. Tip: Click the workspace name then Preferences
   b. In the Notification section, select Notify me about... Direct messages, mentions & keywords.
   c. Check Notify me about replies in threads I'm following.
   d. Scroll down and select appropriate Do Not Disturb settings.
   e. Check Include a preview of the messages in each notification
   f. Under When I'm not active on desktop, Send notifications to my mobile devices as soon as I'm inactive.
   g. Check Send me email notifications.
   i. Ensure it’s set to once every 15 minutes.
2. Log on to your Office 365 e-mail at outlook.com/yale.edu
3. Click the cog wheel in the top right corner, search for rules, then click Inbox rules.
4. Click the plus sign to create a new rule
5. Input settings:
   a. Give your rule a name.
b. Under *When the message arrives, and it matches all of these conditions, select*. *It was received from...*

New inbox rule

Name

- Slack SMS notifications

*When the message arrives, and it matches all of these conditions*

- Select one...

**Select one...**

- It was sent or received
- It includes these words
- My name is
- It’s marked with
- It’s
- Its size is within the specified range...
- It’s received within a specific date span...
  
[Apply to all messages]

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**c. In *It was received from...* type: no-reply@slack.com then click *Save.***

![Save and Cancel buttons]

- Save
- Cancel

| It was received from... | no-reply@slack.com |

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**d. Under *Do all of the following select* Forward, redirect, or send, then Send a text message to...**

![Do all of the following options]

- Select one...

  Select one...
  
  Move, copy, or delete
  Pin the message
  Mark the message
  Forward, redirect, or send

  Forward the message to...
  Forward the message as an attachment to...
  Redirect the message to...
  **Send a text message to...**
e. Choose the country, likely United States, and your mobile service provider. Click Next.

Text messaging setup

Choose the country or region that your cell phone is currently registered in.

- United States

Choose your mobile operator. Your mobile operator is the company that provides your cell phone service.

- Verizon Wireless

I don't see my locale or mobile operator...

- Next  -  Cancel

f. Enter your mobile number with area code, then click Next.

Text messaging setup

A passcode will be sent to your mobile phone in a text message. Normal messaging rates will apply.

Enter your phone number and click Next.*

+1 2031234567

- Back  -  Next  -  Cancel

g. You’ll receive a text message to the mobile number you entered, enter the passcode in the Passcode box. Click Finish.

Text messaging setup

A passcode has been sent to your mobile phone in a text message. Enter that code below, and then click Finish.

Passcode:*

123456

I didn't receive a passcode and need it sent again.

- Back  -  Finish  -  Cancel
h. Back on the New inbox rule screen, click OK.

New inbox rule

Name
Slack SMS notifications