Trusted Platform Module (TPM)

These instructions will help you determine if the Trusted Platform Module exists and is enabled.

Step by Step guide

1. From an admin account, open Device Manager.
2. Under Security devices, look for Trusted Platform Module
3. Ensure it is enabled.
4. If it is not present, verify the existence of the TPM chip on the computer system in the BIOS:
   i. Vendor-specific locations:
      • Dell computers: Security->TPM
      • Lenovo computers: it is listed as either "Security Chip" or "TCG Security Feature"
   ii. If it exists, “Enable” and “Activate” it.

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