Windows - Manual Crashplan Installation

Use these instructions to manually install Crashplan for a Windows OS device

Step-by-step guide

Manual Crashplan client installation for Windows 32 and 64 bit Operating Systems:

1. The current Crashplan software clients are located at `\bass\crashplan_Clients`
2. Navigate to the folder location above using a web browser or windows explorer
3. Choose the Crashplan Client which is compatible with your operating system (64 or 32 bit versions are available)
4. Launch the Installer
5. The following screen will appear which is the first indication the client is installing

6. Click Next to continue the installation
7. You will be prompted to select an Installation Type:

![Installation Type](image1)

8. Choose the radio button next to **Everybody (all users)** and then click the **Next** button to continue.

9. You will then be prompted to select an installation folder.

![Select Installation Folder](image2)

10. Accept the default folder location which is already entered and simply click **Next** to continue.

11. The program is now ready to install based on the selections you made.
12. Click **install** to begin the program installation on your device.
13. You will be prompted one final time to ensure you really want to install the software. Select **Yes**.
14. If you already have some version of Crashplan running on your computer, you may receive the following message:

15. Accept the default option by clicking **OK** to continue.
16. When the software has completed installing, you will receive the following confirmation message:

![Confirmation Message](image)

17. Click **Finish** to close the installer program

Verifying the installation

If you would like to verify the installation or double check client version follow these directions:

1. Open the control panel
2. Open Programs and Features
3. Check that the version of client installed is correct
Help us improve

Your Rating: Results: 1 rates

Related articles

- MacOS - Manual Crashplan Installation
- Windows - Manual Crashplan Installation
- Configure Crashplan Client Software
- Endpoint Backup
- Restore files using the CrashPlan Application