Multi-Factor Authentication (MFA)

Summary

Multifactor Authentication (MFA) is an additional security measure to protect your intellectual property, personal information, and Yale’s data. MFA adds a step to the log-in process used to access some of Yale’s resources by requiring an individual, after entering their NetID and password, to prove their identity by responding to a prompt on a mobile device, landline, tablet or token.

Yale faculty, students, and staff who need access to Yale’s network and resources when off campus or using Yale’s Virtual Private Network (VPN) from anywhere are required to use Multifactor Authentication.

Features

- Ability to call your cellular device as the second form of authentication (you answer and press 1)
- Ability to use a mobile app (Duo) to push a notification to your device (you use the app to acknowledge the login)
- Required for off-campus NetID logins

Who can use it

The entire Yale community. Your account at DUO Security, our MFA provider, is automatically created when your Yale affiliation is established. Enrollment in MFA will be initiated via an email or upon entry into a protected resource.

How do I get it?

Please read the full MFA guide which describes how to enroll your first device. Once your first device is enrolled you can manage your devices for DUO via our VPN site at access.yale.edu

Related Policy and Procedures

- NetID FAQ is maintained by the central ITS organization
- All users of Yale University computing and networking facilities are expected to read and abide by the Information Technology Appropriate Use Policy. For additional information, please familiarize yourself with the Policies and Procedures related to HIPAA Security.

Related Knowledge Articles

- DUO: MFA FAQs
- MFA: Login via CAS, VPN Browser & Cisco AnyConnect VPN
- MFA at Yale User Reference Guides
- MFA Defined
- MFA Quick Guide: Enrolling a Device
- Reactivating DUO Mobile