Zoom Support

Summary

Use this article for information on where to get support while using Zoom. Yale audio video conferencing is an on-demand, audio and video conference service that is available 24/7. Access for both the host and participants is available via a local Yale number, as well as via the Zoom application.

Step-by-step guide

For support using Zoom:

1. Navigate to the Yale Audio and Video Conferencing - Zoom ITS page
2. Locate the How-To Articles tab to find training session information and helpful articles.

For more information, visit the Zoom Help Center:

- How to Use Zoom's Desktop App (v 4.3)
- How to scheduling a meeting with the Zoom Microsoft Outlook plug-in
- How to making an existing event a Zoom meeting
- Zoom: Audio/Video/Sharing
- Zoom: Meetings & Webinars
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