Mobile Devices: Lost or Stolen Devices

The Mobile Device service has a setup and configuration support offering, to provide assistance in the setup and configuration of your mobile device or tablet. Use this article for information on what to do if your SOM purchased mobile device is lost or stolen.

Step-by-step guide

To support with a stolen or missing SOM purchased mobile device:

1. Follow the Yale University procedure documented on the Report Lost or Stolen Data and Devices website.
2. Contact the SOM IT Help Desk at somit@yale.edu or call (203) 432-7777 so we are aware the device is missing or stolen. SOM IT can assist with recovering the device or wiping data on the device.

Help us improve

Your Rating: 0
Results: 22 rates

Related articles

- How to Use Zoom on an Android Device
- Mobile Devices: Find My iPhone Requirement
- Mobile Devices: Lost or Stolen Devices
- International Data Plans
- Mobile Devices: Calling/Data Plans for Faculty and Staff