Confluence Insufficient License Error

Summary

Confluence is a team collaboration service that gives you a space to create and share files, checklists, meeting notes, and upload/share documents. Find below the instructions to provide support for an insufficient license error you could encounter when adding users/groups to Confluence.

Step-by-step guide

If you encounter a problem adding a user to Confluence because of insufficient license:

1. Submit a Service Desk Ticket
2. Assign to Ken or Derek

Related articles

- Requesting Add-ons for Jira, Confluence, or Slack
- How to create multiple blogs on a single Confluence Site
- Workaround: Client cannot open link to knowledge article sent from Jira
- Finding the Page ID of a Confluence Page
- Confluence Support