Canvas Known Issue: Changing Language Settings for Chrome Users

Summary
Courses at Yale SOM are hosted on Canvas, a learning management system (LMS) supported by Yale University, SOM and the Center for Teaching and Learning. Use this article to learn about a known issue when a Chrome user is trying to change language settings in Canvas.

Step-by-step guide
If Chrome users attempt to change Canvas language settings through Account > Settings > Language, and the settings do not update:

1. Confirm that the user experiencing this issue is using Chrome
2. If yes, have them go to chrome://settings/languages
   a. Make sure English is selected
   b. Deselect all other languages
3. Have the user return to https://canvas.yale.edu/ and verify the language settings have been updated appropriately

Help us improve

Your Rating: 5
Results: 28 rates

Related articles
- Canvas Support Contact Info
- Canvas: Removing Students From Courses
- Canvas Guides, How-to’s, and Support
- Canvas: LTI Tools
- Canvas: Requests to be Added to a Course