Media Services

The SOM Information Technology Services department provides a variety of computing resources to the SOM Community. The Media services offerings cover the podium support for faculty and lectures, panel discussions, live conferences, webinars, as well as television network and radio broadcast. Associated Media Services resources can be booked when making room reservations in EMS.

All service offerings are available to the SOM Community, at no charge, during regular business hours of 8am - 5pm, Monday through Friday. Any outside SOM events are subject to charges and fees. Request are also approved based on availability of both staff and equipment resources.

**For Classroom assistance**, dial (203) 436-4435 (on campus, 6-4435).

| Lecture Capture | Many of the SOM auditoriums and classrooms are designed for capturing the lectures given by faculty. The standard static shot recording is available, or if you have a special presentation with complex media or multiple speakers, we can arrange a follow-shot recording with notice. *If you are requesting a lecture capture for a course that request must go through Faculty Support in order to be processed. Email: som facultysupport@yale.edu*
| --- | --- |
| Classroom and Podium Support | Classroom podium supports the faculty and lecture teaching experience. Whether its a quick start to check equipment before the start of a class, a special setup for a panel discussion or a dedicated technician needed for complex media presentations, SOM IT Media Services can help.
| Advanced Technical Video Support | SOM often hosts or participates in live conferences. Whether you have a need to broadcast out as a live stream, or accepting incoming comments via chat in a webinar, or need support for a full two-way conference, our live conference support team has the technology ready. These service offerings support our mission to engage globally.
| Media Add-On Support | When one of your events call for Translation technology, or you expect an event to overflow, or simply need background music during an event opening, we have those additional supporting offerings here.
| TV and Radio Broadcast Studio | The esteemed faculty of SOM are often called upon to participate in live network broadcasts. We have a live broadcast studio in addition to the ability to participate in live or recorded radio broadcasts. These service offerings support our ability to join the global discussion.
| WarpWire | Warpwire makes video organizing, capturing, sharing, and analytics simple. It also integrates with Canvas our Learning Management System (LMS).