Virtual and OS Support

Summary

SOM IT will provide support for you computer, laptop and mobile device operating system. This includes virtual Operating System support for those using applications intended for other platforms through a platform called My Apps at Yale.

Features

- Support for your current Windows, and MacOS
- Support for Android and iOS
- Support for virtual OS installed

Who can use it?

All members of the SOM community with a valid ID are able to use this service

How much does it cost?

This service is available at no charge to the Yale School of Management community.

How do I get it?

You may e-mail somit@yale.edu to request assistance with your desktop, laptop or mobile device Operating System, or you may also walk in the SOM IT helpdesk, room L420 in Edward P. Evans Hall to obtain assistance.

MyApps at Yale is a comprehensive desktop and app virtualization service. It provides access to a Windows based environment containing Yale licensed software from both personal and Yale owned devices. Instructions on getting started with MyApps are available here.

Related Policy and Procedures

- All users of Yale University computing and networking facilities are expected to read and abide by the Information Technology Appropriate Use Policy. For additional information, please familiarize yourself with the Policies and Procedures related to HIPAA Security.

Related Knowledge Articles

- Getting started with MyApps at Yale
- Introduction to Windows 10
- SysPrep
- Windows Lock Screen modification