Yale Cisco AnyConnect VPN Access

Summary

Yale VPN (Virtual Private Network) is a way to securely access Yale’s restricted services and resources on the University or Yale-New Haven Hospital (YNHH) network from a non-Yale internet source. VPN is also required for remote access to on-campus workstations (via Remote Desktop Protocol [RDP]). The University recommends Cisco AnyConnect software.

The VPN services are provided centrally by Yale University ITS. The School of Management has access to these services and will provide best effort support for them. We have listed this information in our Service Catalog for the convenience of our community, however, SOM IT does not control or manage these.

Features

- Seamless connection to Yale's network, making your connectivity to Yale resources secure
- Required for Remote Desktop configurations to access computers on campus
- Client software for Macintosh and Windows devices available in the Yale Software Library
- Restricted to Yale campus services and shared network drives become available remotely.

Who can use it?

Anyone in the Yale community with an active and valid NetID

How much does it cost?

This service is available at no charge to the Yale community.

How do I get it?

There is a web version and also apps for mobile devices. The following is an excerpt from the Yale ITS page on VPN:

The Cisco AnyConnect VPN client supports most versions of Windows as well as MAC OS X, versions 10.5 or later.

- AnyConnect web-based access (easiest method)
- AnyConnect VPN software download
- Enrolling and Managing Devices
- Visit the How to Connect to VPN to Access Yale Resources ITS page for VPN configuration information

Related Policy and Procedures

- Yale's full VPN offering page is located here, and you can read more about it as needed
- Problems with campus network connections should be reported to the central ITS Help Desk at 203-432-9000. SOM IT provides best effort support only for central services.
- All users of Yale University computing and networking facilities are expected to read and abide by the Information Technology Appropriate Use Policy. For additional information, please familiarize yourself with the Policies and Procedures related to HIPAA Security.

Related Knowledge Articles

- Cisco AnyConnect General Information
- Cisco AnyConnect Troubleshooting
- Cisco AnyConnect VPN: Android Device Configuration
- Cisco AnyConnect VPN: Apple iOS Device Configuration
- Cisco AnyConnect VPN: Apple Mac OS X Device Configuration
- Cisco AnyConnect VPN: Windows Device Configuration
- Mac VPN Troubleshooting
- Remote Desktop Connection for Windows 10
- Remote Desktop Connection on a Mac
- Team Viewer Remote Desktop for Mac
- Team Viewer Remote Desktop for Windows
- Troubleshooting VPN and SSH
VPN Requesting Access (Non SOM)

When to use VPN - Systems and Services that require VPN