Desktop and Laptop Setup and Configuration

Summary

SOM IT will setup and configure your desktop or laptop computer once it has arrived. We will configure it and install the necessary software so that your laptop can be used both on and off-campus, with the suite of standard SOM productivity tools.

Features

- Setup your laptop or desktop out of the box
- Configure your laptop or desktop to work both on and off-campus
- Ensure you have automatic updates setup and enabled
- Ensure you have a disaster recovery solution installed

Who can use it?

All members of the SOM community with a valid ID are able to use this service.

How much does it cost?

This service is available at no charge to the Yale School of Management community.

How do I get it?

You may e-mail somit@yale.edu to request assistance or you may also walk in the SOM IT helpdesk, room L420 in Edward P. Evans Hall to obtain assistance.

Related Policy and Procedures

- All users of Yale University computing and networking facilities are expected to read and abide by the Information Technology Appropriate Use Policy. For additional information, please familiarize yourself with the Policies and Procedures related to HIPAA Security.

Related Knowledge Articles

Add Recent Places Folder to Windows 10
CylanceProtect "Installation Token" requested
CylanceProtect False Positives
Departmental Shared Folders on Storage@Yale
Disabling USB on Lenovo
Disabling USB on Mac
First Time Login For Working Remote
First Time Login Instructions for a Mac Machine
First Time Login Instructions for a Windows Machine
How to set default home page in browsers
How to undock/dock a laptop computer for meetings
Intune / Microsoft Endpoint Manager
Manually update Windows 10 to latest build/release
Remote First Time Login for Desktops
System Center Configuration Manager
Trusted Platform Module (TPM)
YaleNew Font Manual Installation Guide (Windows)