Desktop and Laptop Setup and Configuration

Summary

SOM IT will setup and configure your desktop or laptop computer once it has arrived. We will configure it and install the necessary software so that your laptop can be used both on and off-campus, with the suite of standard SOM productivity tools.

Features

- Setup your laptop or desktop out of the box
- Configure your laptop or desktop to work both on and off-campus
- Ensure you have automatic updates setup and enabled
- Ensure you have a disaster recovery solution installed

Who can use it?

All members of the SOM community with a valid ID are able to use this service.

How much does it cost?

This service is available at no charge to the Yale School of Management community.

How do I get it?

You may e-mail somit@yale.edu to request assistance or you may also walk in the SOM IT helpdesk, room L420 in Edward P. Evans Hall to obtain assistance.

Related Policy and Procedures

- All users of Yale University computing and networking facilities are expected to read and abide by the Information Technology Appropriate Use Policy. For additional information, please familiarize yourself with the Policies and Procedures related to HIPAA Security.

Related Knowledge Articles

- Add Recent Places Folder to Windows 10
- CylanceProtect "Installation Token" requested
- CylanceProtect False Positives
- Departmental Shared Folders on Storage@Yale
- Disabling USB on Lenovo
- Disabling USB on Mac
- First Time Login For Working Remote
- First Time Login Instructions for a Mac Machine
- First Time Login Instructions for a Windows Machine
- How to set default home page in browsers
- How to undock/dock a laptop computer for meetings
- Intune / Microsoft Endpoint Manager
- Manually update Windows 10 to latest build/release
- Remote First Time Login for Desktops
- System Center Configuration Manager
- System Restore - Windows 10
- Trusted Platform Module (TPM)